

Privacy Policy

Green Biotech Hellas – Website

Last updated: December 2025

This Privacy Policy explains how **Green Biotech Hellas** (“we”, “us”, “our”) processes **Personal Data** in connection with your visit to <https://www.greenbiotech.gr/> (the “**Website**”), in accordance with the **EU General Data Protection Regulation** (Regulation (EU) 2016/679 – “**GDPR**”) and **Greek Law 4624/2019**, as well as applicable rules on cookies and similar technologies (the “**Cookie Rules**”).

The Website includes a public landing page and a password-protected area accessible via a shared password (no user accounts). This Policy applies to both areas and to Website visitors only. It does not govern any B2B laboratory services provided under separate contractual terms and policies.

1) CONTROLLER – PROCESSOR (ROLES)

1.1 Controller

Green Biotech Hellas is the **Data Controller** for Personal Data processed in connection with your visit to this Website (i.e., we determine the purposes and means of such processing).

1.2 Website platform / hosting provider (Wix)

The Website is hosted on **Wix.com Ltd** (“**Wix**”).

- **Processor role (generally):** For “users-of-users” data processed to provide hosting, delivery, and core website infrastructure services to us, Wix generally acts as our **Data Processor** and processes such data on our behalf, under its Data Processing terms and our instructions to the extent applicable.
- **Independent controller role (limited cases):** Wix may also process certain limited technical data as an **independent controller** for purposes such as **security, fraud prevention, service integrity, diagnostics, and legal/compliance obligations**, as described in Wix’s documentation and privacy materials. Where Wix acts as an independent controller, Wix’s privacy practices apply to that processing.
- In such cases, Wix provides the relevant notices and handles requests for that controller-level processing under its own policies.

2) DATA WE DO NOT ACTIVELY COLLECT / WEBSITE DESIGN

We designed this Website **to minimize Personal Data**.

We do **not** collect Personal Data through contact forms (**no forms**), do not operate user accounts, and do not offer subscriptions or newsletters through this Website.

We do **not** intentionally use:

- Google Analytics,
- advertising identifiers,
- remarketing or tracking pixels,
- behavioral profiling or targeted advertising tools.

We do not sell, rent, or trade Personal Data, and we do not carry out automated decision-making or profiling.

If you contact us voluntarily by email, phone, or mail, we process the Personal Data you provide solely to respond to your request and administer the related communication (see Section 6).

Password-protected pages require visitors to enter a shared password; visitors are not required to create an account or log in. Depending on the browser, access may persist until the browser cache is cleared.

3) TECHNICAL DATA AUTOMATICALLY PROCESSED (HOSTING / SECURITY)

Because the Website is hosted on Wix, limited technical data may be processed automatically for core operation, security, and fraud/abuse prevention, and for delivering the Website to your device.

Such technical data may include:

- IP address,
- device and browser information (e.g., user agent),
- timestamps and basic request/log information,
- limited usage/diagnostic data necessary for website delivery, stability, and security.
- authentication/access-control events (e.g., failed access attempts) and anti-fraud/security signals.

We do not use this technical data to build visitor profiles, to market, or for behavioral analytics.

4) COOKIES & CONSENT (WIX PRIVACY CENTER / COOKIE BANNER)

We use the **Wix Privacy Center / cookie banner**.

- **Essential cookies** needed for security and core functionality may be set by default (where strictly necessary).
- **We configure the Website to keep non-essential cookies/scripts disabled by default; where any non-essential cookies are used, they are activated only after consent via the banner/Privacy Center.**

You can accept or decline non-essential cookies, and you may withdraw or modify your consent at any time through the Privacy Center / cookie settings controls. Withdrawal of consent does not affect the lawfulness of processing based on consent before its withdrawal.

We do not intentionally deploy marketing/remarketing cookies or third-party advertising trackers on this Website. Essential cookies may also include session/authentication cookies required to enable access to password-protected content.

Note: Depending on Website configuration and Wix services, Wix may provide aggregated/summary statistics and may process certain data for security/service integrity as described in Section 1.2.

5) PURPOSES OF PROCESSING

We process Personal Data (where applicable) for the following purposes:

1. **Website delivery and functionality** (rendering pages, enabling core features).
2. **Security and abuse prevention** (protecting the Website, preventing fraud, ensuring integrity).
3. **Consent management** (recording and respecting cookie preferences).
4. **Responding to communications** you initiate (email/phone/mail).
5. **Legal compliance and legal defense** (where necessary to comply with law or establish/exercise/defend legal claims).

6) LEGAL BASES (GDPR)

Depending on the context, we rely on one or more of the following legal bases:

6.1 Website technical processing

Article 6(1)(f) GDPR (legitimate interests) for essential technical processing required to operate, secure, and deliver the Website. Our legitimate interests include maintaining website security, preventing abuse/fraud, and ensuring reliable delivery service.

6.2 Non-essential cookies / scripts (where applicable)

Article 6(1)(a) GDPR (consent), in conjunction with applicable Cookie Rules. Non-essential cookies are set only after consent via the cookie banner/Privacy Center.

6.3 Communications you initiate

Article 6(1)(b) GDPR (taking steps at your request prior to entering a contract) and/or **Article 6(1)(f) GDPR** (legitimate interests in responding to communications and administering our business relationship).

6.4 Legal obligations / legal claims

Article 6(1)(c) GDPR (where a specific legal obligation applies) and/or **Article 6(1)(f) GDPR** (defending rights and legal claims).

7) RECIPIENTS / SHARING

We do not share Website visitor data with third parties for marketing or advertising.

Recipients may include:

- **Wix** (and its authorized sub-processors) strictly provide hosting, security, delivery, and related infrastructure services.
- **Service providers / advisors** (e.g., IT/security/legal) only if necessary for security, compliance, or legal defense, and only to the extent required.
- **Public authorities** where required by law or valid legal process.

8) INTERNATIONAL TRANSFERS

We do not initiate transfers of Personal Data beyond the use of Wix as our website platform/hosting and security provider.

Wix (and its authorized sub-processors) may process technical data on servers within or outside the EU/EEA, depending on service delivery and security needs. Where processing occurs outside the EU/EEA and no adequacy decision applies, Wix relies on appropriate safeguards such as **Standard Contractual Clauses (SCCs)** and supplementary measures as described in its compliance materials and Data Processing terms (where applicable).

9) SUB-PROCESSORS

Wix may use sub-processors for hosting, security, content delivery, and related infrastructure services. Wix maintains an up-to-date list of sub-processors and locations in its relevant documentation.

10) DATA RETENTION

We do not maintain user accounts or a visitor database via the Website.

- **Technical logs/security data (where applicable):** retained for **limited periods** necessary for security, troubleshooting, fraud prevention, and legal compliance, in accordance with operational requirements and Wix retention practices.
- **Communications (if you contact us):** retained only as long as necessary to handle your request and then archived or deleted according to reasonable business needs and applicable legal limitation periods (e.g., for legal claims/defense), applying data minimization.
- **Local device storage / access persistence (password-protected pages):** Access to password-protected pages may persist locally on your device (e.g., via browser cache, cookies, or local storage) depending on your browser settings. You can clear your browser cache/cookies (or use a private/incognito window) to remove stored access data.

Where feasible, we delete or anonymize data when no longer necessary.

11) YOUR RIGHTS (GDPR)

Subject to applicable law and circumstances, you may have the right to:

- access,
- rectification,
- erasure,
- restriction,
- objection,
- data portability (where applicable),
and where processing is based on consent, the right to withdraw consent at any time.

Practical limitations (no accounts / minimal data)

Because we do not operate accounts or forms on this Website and typically only process limited technical data, we may be unable to identify you from logs alone. In such cases, GDPR **Article 11** may apply (where the controller cannot identify the data subject). We will still assist to the extent reasonably possible. We may request limited additional information to locate relevant records (e.g., approximate date/time of visit, browser/device details, or IP address if known).

To exercise your rights, contact us at info@greenbiotech.gr. We may request verification information to protect your data. Where the request concerns technical data held by Wix, Wix (as processor and/or independent controller for certain processing) may be involved in fulfilling the request.

12) COMPLAINTS (SUPERVISORY AUTHORITY)

You have the right to lodge a complaint with the **Hellenic Data Protection Authority (HDPA)**, or to use the official Greek government entry point for reporting data protection violations.

HDPA complaint page: <https://www.dpa.gr/en/individuals/complaint-to-the-hellenic-dpa>

Government entry point: <https://www.gov.gr/en/arkhes/arkhe-prostasias-dedomenon-prosopikou-kharaktera/arkhe-prostasias-dedomenon-prosopikou-kharaktera/kataggelia-parabiazes-tes-nomothesias-gia-prosopika-dedomena>

13) SECURITY

We implement appropriate technical and organizational measures to protect Personal Data against accidental or unlawful destruction, loss, alteration, unauthorized disclosure, or access, taking into account the nature of processing and risk.

No website transmission or storage method is 100% secure; however, we apply reasonable safeguards to reduce risk.

14) CHILDREN'S PRIVACY

This Website is not directed at children under **15**, and we do not knowingly collect Personal Data from minors.

15) LINKS TO EXTERNAL WEBSITES

Our Website may contain links to third-party websites. We are not responsible for their privacy practices or content. Please review third-party privacy notices before providing Personal Data.

16) CHANGES TO THIS POLICY

We may update this Privacy Policy by posting a new version on this page and updating the “Last updated” date. The version posted on the Website is the current version.

17) CONTACT

If you have questions about this Privacy Policy or about data protection matters, contact us:

Email: info@greenbiotech.gr

Phone: **+30 210 963 4829**

Appendix A — Cookie Notice (Categories & Controls)

This Appendix explains how cookies and similar technologies may be used on the Website and how you can control them.

A1) What are cookies?

Cookies are small text files stored on your device (computer/tablet/phone). Similar technologies may include local storage or other identifiers used for website functionality and preference management.

A2) Cookie categories used on this Website

We use the **Wix Privacy Center / cookie banner** to manage consent and cookie categories. Depending on configuration and Wix services, the Website may use the following categories:

1) Strictly Necessary (Essential) Cookies — always active

These cookies are required for the Website to function properly and securely. They may include cookies used for:

- website security and fraud/abuse prevention,
- load balancing and service stability,
- session and core technical operations,
- saving basic privacy/consent choices where strictly necessary.

Legal basis: Legitimate interests (GDPR Art. 6(1)(f)) and, where applicable, strictly necessary cookies under the Cookie Rules.

2) Functional (Preferences) Cookies — optional (only with consent, where applicable)

These cookies help the Website remember certain choices and improve functionality, such as:

- language or region preferences,
- user interface preferences.

Legal basis: Consent (GDPR Art. 6(1)(a)) where required under the Cookie Rules and implemented through the Privacy Center.

3) Analytics (Statistics) Cookies — optional (only with consent, where applicable)

If enabled, these cookies support measurement of aggregated website usage (e.g., pages visited, approximate usage patterns) to improve performance and content.

We do not use analytics for advertising targeting or profiling.

Legal basis: Consent (GDPR Art. 6(1)(a)) where required under the Cookie Rules and implemented through the Privacy Center.

4) Marketing / Advertising Cookies — not intentionally used

We do **not** intentionally deploy marketing, remarketing, or advertising cookies on this Website.

If, in the future, marketing technologies are introduced, they will be disabled by default until consent is provided (where required), and this Cookie Notice/Privacy Policy will be updated accordingly.

A3) How to manage cookie preferences

You can control cookies in three main ways:

1. Privacy Center / Cookie Banner:

Use the cookie banner controls to accept/decline optional categories and to modify or withdraw consent at any time.

2. Browser settings:

You can block or delete cookies through your browser settings. Note that blocking essential cookies may affect website functionality.

3. Device settings (mobile):

Mobile operating systems may provide additional controls for storage and tracking.

A4) Cookie list and changes

Cookie names, providers, and durations may vary depending on Wix services, security updates, and Website configuration. We aim to keep our cookie configuration minimal and review it periodically. The Privacy Center reflects the current cookie categories and controls available to visitors.

A5) Third-party content (embedded media/widgets)

If the Website includes embedded third-party content (e.g., video players, maps, social media widgets), such third parties may set cookies or collect technical data when you interact with the embed. Where applicable, such content should be managed through the Privacy Center and/or will be reflected in updated notices.